

# PRODUCT DISCONTINUANCE BULLETIN



**Issue Date:** August 16, 2004

**PDB Number:** 7500-PDB

## Product

Symmetricom Model 7500 Cesium Beam Tube

## Overview

Symmetricom is announcing the discontinuance of the Symmetricom Model 7500 series Cesium Beam Tube. The 7500 series has reached the end of its technology product lifecycle and due to economic and logistical factors the manufacturing of this product is being discontinued.

## Product Obsolescence Timeline

Milestone	Date
Last Day to Order	January 31, 2005
End of Customer Support/Repair date (i.e. no customer support contract can extend beyond this date)	March 31, 2013

## Affected Models and Replacements

Current Model	Current Part #s	Replacement Model	Replacement Part #	Replacement Datasheet Link
Symmetricom Model 7500 series Cesium Beam Tube	71389-502 08923-502 08830-101 03667-502 74500-502 74054-104 74054-502	No direct replacement. Depending on the instrument, Symmetricom may be able to replace with another tube model. Consult with Factory.	No direct replacement	

## Support Policy

Symmetricom will honor all existing purchase contracts that extend beyond the last time buy period. Technical support and product repair beyond the warranty period for the discontinued model will be on a best effort basis for as long as possible and at Symmetricom's discretion. There may be fees associated with support and repairs. Maintenance and extended warranty contracts are not available.

## Contact Information

Symmetricom Customer Service: 1-888-367-7966 (1-888-FOR-SYMM) toll-free in the USA  
1-408-428-7907 worldwide  
support@symmetricom.com  
www.symmetricom.com

Timing, Test & Measurement Division: 3750 Westwind Blvd.  
Santa Rosa, CA 95403  
Telephone: 707-528-1230  
Facsimile: 707-527-6640